

Report
VHSC Telephonic Monitoring
(December, 2011)

For
NRHM

By



State Institute of Health and Family Welfare, Jaipur

Summary:

In the month of December, 2011 VHSC trainings were conducted in 3 districts namely Pratapgarh, Chittorgarh and Nagaur. A total of 31 batches were conducted in 13 blocks of 3 districts.

Physical monitoring of all the batches was a tedious task; hence in consultation with Consultant VHSC, 10 % of the batches were monitored physically while for all the remaining batches telephonic monitoring was done.

In December 2011, in total [telephonic (10) + physical monitoring (7)] 55 % of the batches have been monitored by SIHFW.

The details on trainings planned and conducted are represented graphically:

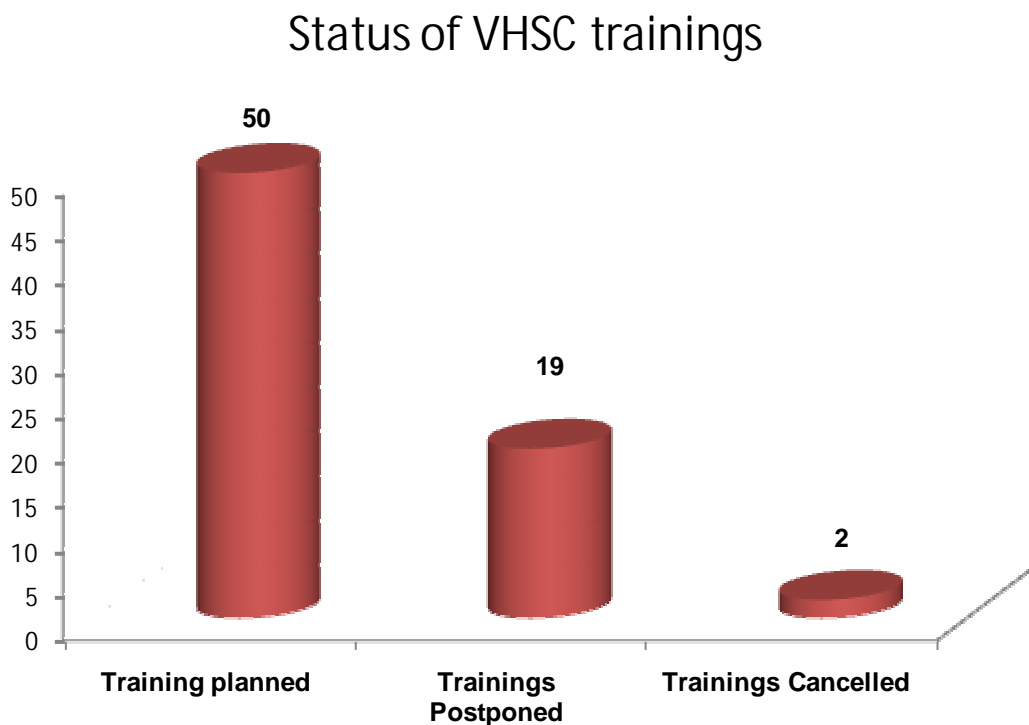


Figure 1: Status of VHSC trainings in December, 2011

Approach:

During telephonic monitoring the coordinator for the batch from the NGO is called and the details for the batch like data on participation including registered strength and category wise bifurcation of the participants is collected. Also, telephonically few other participants including one member from the department (ASHA, ANM, AWW, etc) and one other member from the community are inquired regarding details on the content taught, methodology adopted for training, trainers skills, arrangement of the training, contents covered on the first and second day, type of group activities included in the sessions, boarding and lodging facilities.

District: Pratapgarh

The VHSC training at Pratapgarh was conducted at 3 blocks namely Peepalkhunt, Dhariyawad and Pratapgarh. A total of 14 batches were held in December 2011.

For the month of December, 50% batches were monitored. The details collected through telephonic monitoring are tabulated below:

Date of Training	Block	Contact person	Attendance	No. of trainers		Remark
				Deptt.	NGO	
Dec 6-7, 2011	Pratapgarh	Mr. Laxman Singh	51 / 63 M-22 F-29	1	3	Spoke to Ms Santosh-ASHA and Kachar Lal-Sarpanch Training started on 10.00 am. Meal provided timely to participants. Content covered by MT as per schedule. Mr. Kumaril (DMCH Coordinator-Udaipur) attended the training. Venue was spacious IEC Material well displayed. Training material given to the participants.
Dec 9-10, 2011	Dharyawad	Mr. S.P Vyas	53 / 56 M-9, F-44	2	2	Spoke to ASHA Kelu Devi, and Sarpanch- Kanu Raam Training started at 10:00 am with prayer, breakfast, IEC material well displayed Group activities were organized
	Peepalkhunt	Mr. Arvind Giri	37 / 56 M-25,F-12	2	2	Spoke to ASHA –Madhubala and Ward panch- Phushpa, Training started at 10:30 am, IEC material was displayed, No group activities on day one, but role play and games planned for the coming session.
	Pratapgarh	Ms. Jyoti Chaudhary	53 /63 M-18, F-35	1	3	Spoke to ASHA-Geeta meena, Ward Panch- Poonam Chand Training started at 10:00 am with prayer IEC material was displayed White board as teaching aid Group activities were undertaken
Dec 23-24, 2011	Pratapgarh	Ms. Jyoti Chudhary	36 56 M-15 F-21	2	2	Spoke to ASHA-manju ,Ward Panch-Nand lal Training was conducted till 5 pm on day one, but participants came late on day 2 (11:00 am). All were provided with training material. IEC material was displayed.

General remarks:

1. The training was started around 10 am in almost all the batches
2. **Many a times the contact person does not pick the call during the training. Hence the monitor is not able to get the required information.**
3. IEC material is available at all the places
4. **ANM is among the trainers at many places**
5. **At many blocks , the coordinator (as per the list of contact persons) do not pick up the call or name of the wrong person is mentioned in the list , which pose major problem during telephonic monitoring and accounted for low monitoring percentage .**
6. **Many time the NGO personnel never turn up with the required information when asked to call back or do not pick up the call later , when the monitor call back to seek information, hence the complete information is not available.**

District: Chittorgarh

At chittorgarh nodal NGO CUTS, conducted VHSC training at 6 blocks. Of the total 14 planned batches, 3 trainings were postponed, while 2 batches were cancelled due to low attendance during physical monitoring. **At many blocks , the coordinator (as per the list of contact persons) do not pick up the call or name of the wrong person is mentioned in the list , which pose major problem during telephonic monitoring and accounted for low monitoring percentage .**

For the month of December 2011, 72% of the 11 batches conducted were monitored; the details of training are tabulated below:

Date of training	Block	Contact person	Attendance	No. of trainers		Remark
				Deptt.	NGO	
Dec 2-3, 2011	Bengu	Mr. Akilesh	40 / 49 (82%)	1	3	<p>Spoke to Ms. Shanti-ASHA and Ms. Saroj Sharma-SHG member Training started on 10.00 am Good quality food provided timely. Content covered as per schedule. Group activity done. IEC and Training material available at venue. Only one trainer from department Average infrastructural facilities at venue. Total of 7 VHSC attended the training. The bifurcation of the participants are as follows : ASHA-4;ANM-1;AWW-3;PRI-2;Others-30</p>
Dec 9-10, 2011	Badi sadari	Mr. Anil Vyas	47 / 56 (83%)	2	2	<p>Spoke to ASHA-Ms Manju Sharma and Sarpanch- Ms. Ramkanya Training started at 10:30 am, Role play and group activities were organized, Interesting games on leadership and role of VHSC members were conducted IEC material was displayed. Total of 8 VHSC invited for the batch</p>
Dec 13-14, 2011	Begun	Mr Akilesh	37 /56 (66%) M-13 F-24	1	2	<p>Spoke to ASHA-Ms.Lalita and Member-Ms. Virmala Kanwar Total of 8 VHSC invited for the batch Training started on 11.00 am on first day. Average infrastructural facilities at venue. IEC and Training material available at venue. NGO personnel changed the venue to improve accessibility and increase</p>

						attendance. Content covered timely. Meal provided timely. BPM not present due to block level meeting. The bifurcation of participants is as follows:ASHA-2;ANM-2;AWW-3;PRI-4;SHG-4;JMC-1;Others-21
	Kapasan	Mr. Pradeep Bhatt	39 /63 (62%) M- 16 F- 23	3	1	Spoke to ASHA-Ms. Santosh Parava and Ward Panch-Mr. Mathura Lal Only one NGO MT at training. Training started on 10.00 am on both days. Group Activities were undertaken. Participants made presentation on different concepts of VHSC. Meal provided to participants timely The bifurcation of participants is as follows: ASHA-5;ANM-2;AWW-7;PRI-1;Others-24
	Chittorgarh	Mr. Mohan Meghwal	35 / 63 (56%) M- 5 F- 30	1	2	Spoke to ASHA-Ms.Santosh Parava and Ward Panch-Mr. Mathura Lal Only one trainer from department Training started on 10.00 am on both days. IEC and training material available at venue. Food provided to participants timely Group activities done. Average infrastructural facilities at training. Ensure more attendance at training. The total participants can be divided into ASHA-2;ANM-1;AWW-2;PRI-1;SHG-1;JMC-1;Others-27

General remarks:

1. The training was started around 10 am in almost all the batches.
2. **Many a times the contact person does not pick the call during the training. Hence the monitor is not able to get all of the required information.**
3. IEC material is available at all the places
4. **In all the batches monitored, the percentage of others contributed to nearly 50% participation.**
5. **Many time the NGO personnel never turn up with the required information when asked to call back or do not pick up the call later , when the monitor call back to seek information, hence the complete information is not available.**